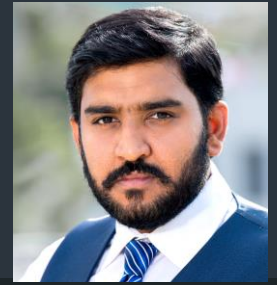


Vivek Ranjan

Technical Lead

Experienced Quality Assurance Lead (ISTQB Certified) with over **11+ years of experience** in demonstrated history of working in the E2E Telecom (CRM, BRM, Channel, Finance, Mobile Networks), Health care industry as Automation and Manual Tester.



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📍 Pune, India

🌐 <http://vivekranjan.in>

🌐 <https://www.linkedin.com/in/vivek-ranjan-profile>

🌐 <https://github.com/VIVEKSRM>

WORK EXPERIENCE

Technical Lead

Tech Mahindra

04/2022 - Present,

Pune, India

Achievements/Tasks

- Responsible for End-to-End Automation Framework (with over 1000+ Test cases, on Salesforce CRM Application).
- Drive Test Automation and helping to drive continuous improvement in automation practices
- Prepare high-level and detailed test estimates for manual, automation testing
- Demonstrate a leadership role in ensuring that new and existing processes are aligned to test automation guidelines
- Identify manual test processes and inefficiencies and improve them through automation.
- Direct Reporting to senior client management on Daily, Weekly and Monthly status report.
- Automated a tool for Audit report PDF verification.

Assistant Manager

Accenture

08/2012 - 04/2022,

Pune, India

Achievements/Tasks

- Play vital role in understanding testing activities, Automation POC, Estimation, Planning, Kick off test automation of VATS, 2000+ automated TC's.
- Create strategy and lead the activity of migrating 2000 test cases from Jbehave (BDD) to TestNG framework with defining testing methodologies, create plan and strategies for designing test plan and test cases with verifying and validating web-based applications.
- Organizing daily / weekly meetings with onshore or offshore counter parts for planning, strategy and status reporting.
- Actively involved in creation of new tools to eliminate manual efforts.
- Support DevOps team or development team for quicky identification of root cause or issues.
- Guiding and mentoring the team, responsible to resolve technical issue, test automation is a major part of my role.
- Working on various E2E Telecom domain for example: Billing and Revenue management (OBRM), Mobile Networking, E2E Finance, Seibel CRM, Channels and other OSS and BSS systems.
- Actively involved in creation of new tools to eliminate manual efforts.
- Automated Process which saves time and speed up the CDR's Opening, Verification and Reconciliation activities.
- Automated Process for BRM CDR rating, Payments and Adjustments which saves lots of effort and time for BRM and E2E Finance testing.
- Demonstrated and presented Automation Testing in Accenture CMT level exhibition.

SKILLS



Education

IIM – 'C'

Executive MBB

Year Of Passing – 2017

B-Tech

SRM University - Chennai

Year Of Passing – 2012

HONOR AWARDS

Best Team Player Award at TechM (05/2024)

Most Humble Team Lead Award

Standing Ovation Award at TechM (02/2024)

Exceeded the Customer expectation on deliveries

Pat on the Back at TechM (08/2023)

Helped team to achieve the targets

Night Owl Award at TechM (11/2022)

Achieved customer expectation for TC automation

Accenture Celebrate Excellence Award (10/2021)

Created NVT tool which saves 70% time

LANGUAGES

English

Full Professional Proficiency

Hindi

Native or Bilingual Proficiency